

Cornwall help and advice

- **COUNTYWIDE** – Volunteer Cornwall now have an online referral form for their Coronavirus support service (for vulnerable people who need assistance during isolation)
- https://www.volunteercornwall.org.uk/coronavirusvolunteer?fbclid=IwAR2xdn1uaO4x-2LTfmTQ9ccvTkmaanJlleeX_Vm8DIMxGC6XjDM3XFYYkYY .
- **COUNTYWIDE** – Benefits and Coronavirus; A handy guide from Cornwall Council <https://www.cornwall.gov.uk/advice-and-benefits/benefits/benefits-and-coronavirus/> . Keep an eye on this page as there is an announcement due about the governments Coronavirus crisis grant.
- **COUNTYWIDE** – The Growth Hub is offering advice to businesses affected by closure. Finds links to advice and their contact details here <https://www.ciosgrowthhub.com>
- **COUNTYWIDE** - Cornwall-wide Energy Advice Service Update from Community Energy Plus (CEP):
- Community Energy Plus is a Cornish charity which provides energy advice and practical help for vulnerable householders in Cornwall to achieve warmer, healthier homes.

To keep people safe and to minimise the spread of COVID-19 we have suspended home visits. However we are continuing to provide advice over the phone to people living across all housing tenures in Cornwall. This includes:

- Advice for pre-pay meter clients about topping up meters during COVID-19.
 - Help to understand energy bills, switch tariffs, manage energy debt and other issues with energy suppliers. We can advocacy support to help you speak to your energy supplier if needed.
 - Access to grants for heating repairs and upgrades, insulation and other energy efficiency measures.
 - Advice on saving energy and money.
 - Advice on reducing condensation and mould.
 - Links to services provided by other local and national organisations.
- Call us on Freephone 0800 954 1956 or 01872 245566 or email advice@cep.org.uk